

IT and Digital Manager

Salary and Hours: up to £62,213 per annum, 37 hours per week

Contract Type: Permanent

Location: Long Stratton, close to Norwich, NR15 2XE, Thorpe Lodge, Norwich, and remote working

Come and join us on our journey to true digital transformation

Role Snapshot...

If you're passionate about leading and driving change in a digital environment with a determination to constantly seek innovative but pragmatic solutions to business and technical challenges, then come and join the One Team.

What you could be part of...

We're investing heavily in an ambitious programme of work to modernise and optimise our technology to aid the delivery of our transformation initiatives. In a nutshell, we aim to leverage modern technology to transform the way we deliver services to our customers, use data to inform service design and enable a truly agile workforce.

The recent roll out of Microsoft Office365, coupled with the modernisation of our IT network to build solid foundations, but we're not finished yet. An exciting programme with plenty of opportunity to lead, shape and influence our digital transformation agenda is on offer.

Working at the Council enables you to be part of an organisation which is proud to deliver high-quality, customer focussed services. Our success comes from us being commercially astute and business-like. Continuous improvement is a vital component, and we challenge ourselves to develop new and innovative ways to improve the services that make a real difference to people's lives.

What you'll be doing...

- Act as the strategic lead to ensure the effective use and application of technology to support strategic objectives. Championing a pragmatic approach to the creation and adoption of an enterprise architecture framework.
- To lead the ICT and Digital team ensuring that the resources, technical solutions, plans and budgets are managed effectively to provide a high-quality, responsive service.
- Lead the development, review and implementation of ICT operational policies and procedures in respect of mobile working, data security, data quality, information security, ICT disaster recovery and ICT communications.
- Be the lead for the ICT and Digital team, including the direct line management of the Transformation Manager and Infrastructure & IT Business Support Manager.
- Build and maintain effective partnerships with key service leads across the business, public sector stakeholders and external partners.
- Build a customer-focused, progressive and forward-thinking ICT and Digital team, with an exceptional reputation throughout the organisation.

You must have...

Hold a relevant ICT qualification such as, ITIL, Prince 2 or an equivalent Project Management qualification. Alongside demonstrable experience with cloud technologies such as Microsoft Azure and Office 365.

What's in it for you...

Our package includes:

- 25 days holiday increasing to 28 days after 5 years' service plus bank holidays (pro-rata for part time employees)
- Opportunity to work your hours flexibly to improve your work life balance (where operationally possible)
- Employer pension contributions of 15% with the option to make additional voluntary contributions
- Access to our One Team Rewards scheme including discounts in high street shops and restaurants, employee assistance programme, cycle to work scheme and a car lease scheme.
- Payroll giving scheme
- Refer a friend scheme
- Regular reviews with your line manager, develop a personal development plan, as well as opportunities to undertake personal professional development training
- Compassionate leave and sickness entitlement for times of need
- Support towards volunteering days in the community and encouragement to be involved with fun activities to raise money for local and national charities.

If you want to learn more about the Councils, then please visit our joint website- [South Norfolk and Broadland District Councils Website](#)